



**PHYLLIS BERGERON
BOUVIER, MD**

**CANDIDATE FOR
NOMINATING COMMITTEE
(PRIVATE PRACTICE)**

What do you see as the priorities of the Nominating Committee in selecting the future leaders of our Academy?

The Nominating Committee is such an important entity in determining the ongoing success of our Academy. With the challenges we have and will be experiencing with Healthcare Reform comes great opportunities to achieve our strategic goals through visionary leaders who will be able to influence policy, build and strengthen our grassroots infrastructure, and develop our global pillar. We see our membership becoming increasingly diverse, in terms of gender, age, race/ethnicity, types of practice, veteran and disability status, sexual orientation. Our leaders must be responsive to the needs of each group, constantly connecting to and engaging both members and non-members of our Otolaryngology community so that no voice goes unnoticed.

It is also important to have a blend of established Physicians and Young Physicians, who will help envision our future through a different lens. I have had the opportunity to collaborate with varied members of our organization through my participation on many Academy committees, as the Diversity Committee, the BOG, and the Endowment, Nominating, and Programs Committees of the WIO. As a member of the Nominating Committee, I would seek out those who would help fill in the gaps that may exist in our Academy's Leadership. Thank you for this honor.

Name Phyllis Bergeron Bouvier, MD

I was born in New Orleans, Louisiana on April 14, 1956, a city known for its multicultural and disparate population. We moved soon after and I grew up in Houston, Texas. I graduated as Salutatorian from an all girl's Catholic high school, and as Cum Laude from Rice University where I earned a B.A. degree in Biochemistry. Following medical school in Dallas at the University of Texas Southwestern Medical Center, I completed an Otolaryngology residency at Los Angeles County-USC Medical Center.

For 3 years, I worked in the Aspen Medical Group in Minneapolis, Minnesota as a staff Otolaryngologist, before moving to Denver to the Department of Head and Neck Surgery and Audiology in October, 1990. Between 1996 and 2000, I was the Chief of the Department of Head and Neck Surgery and Audiology of Kaiser Permanente Colorado. During my term as Chief, I am proud to say that we were the first department in Kaiser to develop a staffing model that was implemented throughout the region in all departments. We also weathered a month of a Union strike walk out of our clinics and Hospital emergency room. This was an invaluable experience to our department, as it forced us to function in a more efficient way, allowed us to use midlevel providers in a different capacity, and created community connections with non-Kaiser providers that continue today. I am currently one of 14 Otolaryngologists in the group, with a special interest in Rhinoplasty and Sinus Surgery. I am also the Director of Diversity for the Colorado Permanente Medical Group, and the Colorado Representative to the National Diversity and Inclusion Council, a position that I have held for the last 12 years. Colorado Kaiser was able to implement the collection of member demographic data into the electronic medical record due to our work on the ND&I Council. We are now rolling out programs and initiatives to insure the safety of our LGBTI members and staff, including our transgendered patient members.

Because of my experience in the realm of diversity, I was asked to join the Diversity Committee of the Barnes Society of the NMA and later the Diversity Committee of the AAO/HNS. From there, I was appointed Public Relations Representative to the AAO/HNS BOG, followed by Governor for the Diversity Committee for the AAO/HNS BOG, my current position. I am the Region X representative to the Socio-Economic Committee of the BOG. I am also part of the Endowment, Nominating, and Programs Committees for the Women in Otolaryngology.

For Kaiser Permanente, I am one of the co-authors of the provider handbook dealing with Culturally Competent Care of those with hearing losses (including the DEAF population). For the AAO/HNS Bulletin I have contributed articles concerning physician and patient bias in the exam room (July 2011) and LGBTI health equity (October 2013).

I currently live in a suburb of Denver, Colorado with my post-graduate son and husband.

CURRICULUM VITAE

Date: December 2, 2014

Name:

Phyllis Bergeron Bouvier

Current Employment:

Colorado Permanente Medical Group; Department of Head and Neck Surgery, Kaiser Permanente

Place of Birth:

New Orleans, Louisiana

Education:

Dates

Degree

Graduation

Undergraduate: Rice University 1974-1978 B.A. in Biochemistry Cum Laude

Medical School: University of Texas, Southwestern 1978-1982 M.D.

Residency and Fellowship

Los Angeles County-University of Southern California Medical Center Rotating Surgical Internship 1982-1983

LAC-USC Medical Center Otolaryngology-Head and Neck Surgery Residency 1983-1987

Specialty

Otolaryngology

Licensure and Certification

American Board of Otolaryngology, October 1987
Licenses in Colorado and Texas

Previous Employment

Aspen Medical Group
Minneapolis, Minnesota
1987-1990

Memberships and Offices Held /Academy and other societies

Regional Director and Chief, Department of Head and Neck Surgery and Audiology,
Kaiser Permanente 1996-2000

Director of Diversity, Colorado Permanente Medical Group, 2004-present

Colorado Representative to the Kaiser Permanente National Diversity & Inclusion Council, 1998-present

Consultant to the AAO-HNS Diversity Committee, present position

Public Relations Representative of the Diversity Committee to the BOG, 2011-2013
Governor for the AAO-HNS Diversity Committee to the Board of Governors, present position
Regional Representative to the BOG Socioeconomic & Grassroots Committee, present position
Women in Otolaryngology (WIO) Program Committee, present position
WIO Development/Endowment Committee, present position
WIO Nominating Committee, present positions

Professional Memberships:

AAO-HNS

NMA

Barnes Society of Otolaryngology

Colorado Otolaryngology and Maxillo-Facial Society

Denver Medical Society

Colorado Medical Society

Salerni Collegium of the University of Southern California

Christian Society of Otolaryngology-Head and Neck Surgeons

Honor/Awards

Arnold P. Gold Foundation Award for Humanism in Medicine, 2013

Community Service

Center for African American Health Annual Health Fair

Martin Luther King Kaiser Permanente Day of Volunteerism

Volunteers of America Dinner for those that hunger annual event

Regional/Local Hospital Participation

Exempla St. Joseph's Hospital, Active

Exempla Good Samaritan Hospital, Courtesy

Presbyterian/St. Luke's Hospital, Active

Summation of Published Works Within the Specialty:

Thompson, J.W., Cohen, S.R., Bergeron-Reddix, P.A. Retropharyngeal Abscess in Children: A Retrospective and Historical Analysis. *Laryngoscope*, Vol.98 No. 6 part 1, June, 1988.

Kaiser Permanente Provider Handbook on Culturally Competent Care: People with Hearing Loss, 1st edition.

Bulletin Articles:

July 2011 (vol.30, #7) The Role of Unconscious Bias in the Exam Room

October 2013: LGBTIQ Health Equity