

Q Why is this Patient Reported Outcome survey in Age Related Hearing Loss important to my practice?

It is a means by which to increase patient engagement in care and helps each practice better understand patient needs and preferences. Engagement of patients in shared decision making can also ensure that treatment decisions align with the patient's preferences and values.

Q How are patients identified to complete the ARHL PRO Survey?

Patients who are 60 years and older with a diagnosis of bilateral presbycusis or symmetric sensorineural hearing loss are those who will be placed into the PRO Module to receive a survey. included in the survey.

Q What patients are excluded from the survey?

There are no exclusions.

Q How long do patients have to complete the survey?

The patient has 60 days to complete the survey. Each patient receives 2 reminders to participate. If the patient declines to participate, no reminders will be sent.

Q What is the sender name for the emails that the patients receive? How is the practice identified in that email?

The sender email is: hns.patientfeedback@bot.figmd.com. The practice is not identified in the email.

Q Is there a scoring mechanism associated with the survey responses?

Yes, there is a scoring component based upon how many patients age 60 years and older with a diagnosis of bilateral presbycusis or symmetric sensorineural hearing loss or their caregiver(s) report in this survey shared decision making on the treatment options available to them.

Q Are the ARHL survey questions standardized? Or can each practice customize the survey question?

The questions are standardized and cannot be customized by the user or practice.

Q Can I print and mail the questionnaire to patients who have accessibility issues?

This is not an option at this time.

Q Is this survey part of MIPS 2021 reporting?

No, it is not.

Q Do patients with an existing diagnosis of ARHL qualify to take the survey?

If the patient meets the denominator qualifications for the Age-related Hearing Loss: Shared Decision Making measure, the patient will be placed into the PRO Module to receive a survey

Q Whom should I contact if I have questions about ARHL PRO?

Please email reg-ent@entnet.org. Kindly include your Reg-ent practice ID and practice name in the subject line for a prompt response.

Q Do I have to be a Reg-ent user to access the PROM tool?

Yes. To sign up click the link here, <https://regent.entnet.org/signup/login>.