ASPS26: Patient Satisfaction with Information Prior to Facial Reconstruction After Skin Cancer Resection Procedures

High Priority: Yes; Patient Experience
NQF Number: N/A

Percentage of patients aged 18 and older who underwent facial reconstruction after skin cancer resection who responded to the (6 question) Face-Q Satisfaction with Information: Appearance Module within 60 days of the procedure and scored 15 (52%) or higher or if scored lower than 15 (52%) there is documentation of a provider call to the patient or follow-up visit within 30 days of completion of the tool.

Denominator:
- Age > 18 years;
- AND
- CPT® for Encounter:
  - 14040, 14041, 14060, 14061
  - 15120
  - 15240, 15260
  - 40525, 40527
  - 67971-67975
- AND
- ICD-10 Codes for most common skin cancers:
  - C43.0-C43.39, C44.0-C44.39
  - D03.00-D03.39, D04.0-D04.39

Denominator Exclusions:
None

Denominator Exceptions:
Patient reason exceptions such as patient refusal to complete the survey.

Numerator:
Patients who responded to the (6 question) Face-Q Satisfaction with Information: Appearance Module within 60 days and scored 15 (52%) or higher or if scored lower than 15 (52%) there is documentation of a provider call to the patient or follow-up visit within 30 days of completion of the tool.

Access the tool here: https://www.plasticsurgery.org/documents/medical-professionals/quality-resources/FACEQ_Appearance-Scale.pdf

Numerator Exclusions:
None

Measure Classifications:
Measure Type: Patient Reported Outcome (PRO)
National Quality Strategy (NQS) domain: Person and Caregiver Centered Experience and Outcomes
Meaningful Measure Area: Patient’s Experience of Care
Care Setting(s): Ambulatory Care: Clinician Office/Clinic
Includes Telehealth: No

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Calculation: 1st Performance Rate
  Inverse measure: No
  Continuous measure: No
  Proportional measure: Yes
  Ratio measure: No
  Risk Adjusted measure: No