AAO33: Age-related Hearing Loss: Shared Decision Making

High Priority: Yes; Patient Experience

Patients age 60 years and older with a diagnosis of bilateral presbycusis or symmetric sensorineural hearing loss or their caregiver(s) who report shared decision making with a healthcare provider regarding treatment options for their hearing loss using a standardized tool and a subsequent plan of care.

Denominator:
1. Patients age 60 years and older with a diagnosis of bilateral presbycusis or symmetric sensorineural hearing loss.
2. Patients who report participation in shared decision making.

Denominator Exclusions:
None

Denominator Exceptions:
No response from patient after 2 electronic communications and 3 weeks after last communication; patient refusal.

Numerator:
1. Patients (or their caregivers) who report participation in shared decision making regarding treatment options for their hearing loss using a standardized tool.
2. Patients (or their caregivers) who report a treatment plan or documentation of a treatment plan in the medical record.

Measure Classifications:
Measure Type: Patient Engagement/Experience
National Quality Strategy (NQS) domain: Person and Caregiver Centered Experience and Outcomes
Meaningful Measure Area: Patient’s Experience of Care
Calculation: 1st Performance Rate
   Inverse Measure: No
   Continuous Measure: No
   Proportional Measure: Yes
   Ratio Measure: No
   Risk Adjusted: No

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**QCDR Measure Flow for:**

**AAO33**  
Age-related Hearing Loss: Shared Decision Making

### INITIAL PATIENT POPULATION (IPP)

**MEASURE DESCRIPTION**
Patients age 60 years and older with a diagnosis of bilateral presbycusis or symmetric sensorineural hearing loss where shared decision making is documented in the medical record along with a plan of care.

- **Was the patient seen by an eligible provider in the calendar year?**
  - NO → **Patient NOT included in IPP**
  - YES → **Was the patient ≥ 60 years old?**
    - NO → **Patient NOT included in IPP**
    - YES → **INCLUDED in IPP — Continue to Denominator**

### DENOMINATOR

- **Does the patient have diagnosis of bilateral presbycusis or symmetric SNHL?**
  - YES → **Patient not eligible for this measure**
  - NO → **INCLUDE in Denominator — Continue to Numerator**

### NUMERATOR

- **Was “shared decision making” documented in the medical record?**
  - NO → **Measure NOT Met**
  - YES → **Was a plan for the hearing loss documented in the medical record?**
    - NO → **Measure NOT Met**
    - YES → **Measure Met**