

ASPS26: Patient Satisfaction with Information Prior to Facial Reconstruction After Skin Cancer Resection Procedures

High Priority: Yes; Patient Experience

NQF Number: N/A

Percentage of patients aged 18 and older who underwent facial reconstruction after skin cancer resection who responded to the (6 question) Face-Q Satisfaction with Information: Appearance Module within 60 days of the procedure and scored 15 (52%) or higher or if scored lower than 15 (52%) there is documentation of a provider call to the patient or follow-up visit within 30 days of completion of the tool.

Denominator:

- Age > 18 years;
- AND
- CPT® for Encounter:
 - 14040, 14041, 14060, 14061
 - 15120
 - 15240, 15260
 - 40525, 40527
 - 67971-67975
- AND
- ICD-10 Codes for most common skin cancers:
 - C43.0-C43.39, C44.0-C44.39
 - D03.0D03.39, D04.0-D04.39

Denominator Exclusions:

None

Denominator Exceptions:

Patient reason exceptions such as patient refusal to complete the survey.

Numerator:

Patients who responded to the (6 question) Face -Q Satisfaction with Information: Appearance Module within 60 days and scored 15 (52%) or higher or if scored lower than 15 (52%) there is documentation of a provider call to the patient or follow-up visit within 30 days of completion of the tool.

Access the tool here: https://www.plasticsurgery.org/documents/medical-professionals/quality-resources/FACEQ_Appearance-Scale.pdf

Numerator Exclusions:

None

Measure Classifications:

Measure Type: Patient Reported Outcome (PRO)

National Quality Strategy (NQS) domain: Person and Caregiver Centered Experience and Outcomes

Meaningful Measure Area: Patient's Experience of Care

Care Setting(s): Ambulatory Care: Clinician Office/Clinic

Includes Telehealth: No

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Calculation: 1st Performance Rate
Inverse measure: No
Continuous measure: No
Proportional measure: Yes
Ratio measure: No
Risk Adjusted measure: No

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